LABELVIEW 9 Installation Scenarios

NOTES:

- LABELVIEW 9 is a separate install from existing versions of LABELVIEW. You will need to make note of your current settings (default directories, etc.) so you can duplicate the settings in LABELVIEW 9.
- YOU WILL NOT BE ABLE TO ACTIVATE YOUR SOFTWARE if you are using a remote connection, such as RDP. You can activate the software in RDP, but the license will not work in RDP. You must be physically at the computer or using a "VNC" type of connection that does not make use of Remote Desktop Protocol.
- You should be logged on to Windows as an Administrator so you have full user rights to install programs.

Click on your installation scenario below to view the associated instruction set.

Single User Version

Full Install, Software Key Protection

Scenario 1: Demo Version Installed
Scenario 2: Demo Version Not Installed

Full Install, Hardware Key Protection

Scenario 3: Demo Version Installed
Scenario 4: Demo Version Not Installed

Upgrade Product Version without Changing your Protection Key

Scenario 5: Software Key Protection to Software Key Protection, from Earlier Version to Version 9
Scenario 6: Hardware Key Protection to Hardware Key Protection

Upgrade Product Version and Changing your Protection Key

Scenario 7: Software Key Protection to Hardware Key Protection
Scenario 8: Hardware Key Protection to Software Key Protection

Network Version

Full Install

Scenario 9: Network, Full Install
Scenario 10: Network, Citrix/Terminal Service Install

Upgrade Product Version without Changing Protection Key

Scenario 11: Software Key Protection to Software Key Protection, from Earlier Version to Version 9
Scenario 12: Hardware Key Protection to Hardware Key Protection

Upgrade Product Version and Changing your Protection Key

Scenario 13: Software Key Protection to Hardware Key Protection
Scenario 14: Hardware Key Protection to Software Key Protection

Single User Version to a Network Version

Scenario 15: Going from a Single User Version with Hardware Key Protection to a Network Version with Software Key Protection
Scenario 16: Going from a Single User Version with Hardware Key Protection to a Network Version with Hardware Key Protection
Scenario 17: Going from a Single User Version 9 with Software Key Protection to a Network Version 9 with Software Key Protection

Adding Network User Licenses

Scenario 18: Software Key Protection
Scenario 19: Hardware Key Protection

Edition Upgrades or Product Add-Ons

Scenario 20: Software Key Protection
Scenario 21: Hardware Key Protection

Scenario 1: Single User, Full Install, Software Key Protection, Demo Version Installed

If you have already downloaded and installed the current LABELVIEW 9 Demo, there is no need to install again from either a download or CD. You simply need to activate the product to convert it from a trial version to a full product.

A) Activate the Software:

1. Start LABELVIEW 9. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 2: Single User, Full Install, Software Key Protection, Demo Version Not Installed

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Single User Keyless Activation** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Activate the Software:

1. Start LABELVIEW. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 3: Single User, Full Install, Hardware Key Protection, Demo Version Installed

If you have already downloaded and installed the current LABELVIEW 9 Demo, there is no need to install again from either a download or CD. You will need to insert the hardware key to convert it from a trial version to a full product.

A) Start the Software:

Plug the dongle into your PC's parallel or USB port before launching the software. Without the hardware protection key, the program will run in trial mode.

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Scenario 4: Single User, Full Install, Hardware Key Protection, Demo Version Not Installed

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.

2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Start the Software:

Plug the dongle into your PC's parallel or USB port before launching the software. Without the hardware protection key, the program will run in trial mode.

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Scenario 5: Software Key Protection to Software Key Protection, From Earlier Version to Version 9

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABELVIEW** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

5. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the

Index.hta file (or **Index** if you have file extensions hidden) located on the CD.

6. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
7. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
8. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Start the Software:

1. Start LABELVIEW. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 6: Single User, Upgrade from Earlier Version, Continuing to Use Hardware Key Protection

If you have LABELVIEW version 6.0 or above (with Hardware Key protection) and you are upgrading to the latest version and keeping Hardware Key protection, this is known as a Hardware Key to Hardware Key upgrade.

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. On the opening screen of the CD, click on **LABELVIEW**, and then click the **Install** icon.
2. Select the desired language for the software interface screens, and then click **OK**.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Run the Key Upgrade Utility:

1. Plug the dongle into your PC's parallel or USB port.
2. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > LABELVIEW 9 > Upgrade Manager**.
3. Select the display language. The key's port and product version should be displayed. Click **Next**. If you see a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.
4. Use the **Copy to Clipboard** button to copy the Key Code to your PC's clipboard and paste the code in the body of a new e-mail message.
5. E-mail the Key Code and Authorization Code (provided to you via e-mail when you purchased the additional licenses) to **customer_care@teklynx.com** (for US customers) or **key_update@teklynx.com** (for Europe and Asia customers) with the word UPGRADE in the subject line.

   Note: If you provided the correct key code on your order, you should have already received your upgrade code. Proceed to step 6.
6. When you receive a return e-mail from TEKLYNX Customer Care, it will include your Upgrade Code. Copy the Upgrade Code from the return e-mail and paste it in the Upgrade Code area of the Key Upgrade utility.

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Scenario 7: Single User, Upgrade from Earlier Version, Software Key Protection to Hardware Key Protection

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Start the Software:

Plug the dongle into your PC's parallel or USB port before launching the software. Without the hardware protection key, the program will run in trial mode.

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Scenario 8: Single User, Upgrade from Earlier Version, Migrating from Hardware Key Protection to Software Key Protection

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
7. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Activate the Software:

1. Start LABELVIEW. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

C) Return the Hardware Key Protection

Please return the hardware key protection to the appropriate address, listed below. In your shipment, please refer to the provided RMA number.

US and Latin America:

TEKLYNX
2221 W. Camden Rd
Glendale, WI 53209

Europe and Asia:

TEKLYNX
Chemin de Naréoux
32000 Auch
France

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Scenario 9: Network, Full Install

To use the Network (multi-user) version of **LABELVIEW 9**, you must install the **Network Utilities** (License Service) on the server or on a workstation that will act as a server, and then install the **LABELVIEW 9** software on each client workstation. You can also download the **Network Utilities** from the TEKLYNX web site if you do not have a product CD.

NOTE: The client software is referred to as a Hardware Key version, regardless of whether you have hardware key or software key activation. You will only activate the **Network Utilities** if using a software activation code.

Note that if you have a license for more than 10 users, you must install the **Network Utilities** on a Server operating system such as Windows 2003 or Windows Server 2008.

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
3. Proceed with the installation process by following the on-screen instructions provided in the wizard.

   The **Network License Folder** is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe

- C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe

8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at:

   C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

9. Continue with section **D: Install the LABELVIEW Software on All Client Workstations**.

C) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
2. A **Run as Which User** window may appear. Clear the **Run this with restricted access/Protect my computer** check box.
3. If you are using a software key, this will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard. If you are using hardware key protection, plug the dongle into your PC's parallel or USB port before launching the software.
4. The License Service controller will appear. Click the **Play** button.
5. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (**Note:** You can run License Service Controller to monitor the status of the License Service.)

D) Install the LABELVIEW Software on All Client Workstations:

D-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.
7. Start LABELVIEW.

8. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** option.
9. Click the **Modify** button and browse to the server location (for example, *ServerName*) where the **Network Utilities** were installed. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
10. Close and restart LABELVIEW to complete the network installation.

-OR-

D-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start **LABELVIEW**.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart **LABELVIEW** to complete the network installation.

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Scenario 10: Network, Citrix/Terminal Service Install

A) Installation

A-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
3. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

9. Continue with section **D: Install the LABELVIEW Software on All Client Workstations**.

C) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
2. A **Run as Which User** window may appear. Clear the **Run this with restricted access/Protect my computer** check box.
3. If you are using a software key, this will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard. If you are using hardware key protection, plug the dongle into your PC's parallel or USB port before launching the software.
4. The License Service controller will appear. Click the **Play** button.
5. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (**Note:** You can run License Service Controller to monitor the status of the License Service.)

D) Install the LABELVIEW Software on the Server:

D-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.
7. Start LABELVIEW.
8. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
9. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
10. Close and restart LABELVIEW to complete the network installation.

-OR-

D-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon. Select the desired language for the software interface screens, and then click **OK**.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.
5. Start LABELVIEW.
6. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
7. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
8. Close and restart LABELVIEW to complete the network installation.

E) Perform All Needed Configurations and Printer Installations

1. Restart the LABELVIEW software. If the license server install was configured properly, LABELVIEW will open without error, and the License Service controller should reflect one user accessing the program.
2. Set up all LABELVIEW configuration options according to the *Administrator's Guide* (**Help > Administrator's Guide**).
3. After all configuration options are set, close LABELVIEW to automatically update the configuration files with the new settings.

   Note: With Terminal Server/Citrix Server installations, each terminal will have its own unique LABELVIEW configuration file. For this reason, you MUST set all configuration options before setting up each remote terminal. Note that if system security is desired, this will also need to be set up BEFORE setting up the remote terminals.
4. Set up all remote terminals.
5. Now you can log onto the server or any remote terminal and the configuration file will be copied to each user as the user logs into the workstation or server and launches LABELVIEW.

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Scenario 11: Network, Upgrade, Software Key Protection to Software Key Protection from earlier version to version 9

A) Remove the Existing Network Management Utilities (License Manager and/or License Service)

1. If License Service is running, from **Control Panel** > **Administrative Tools** > **Services**, stop the License Service.
2. While still in Control Panel, use the **Add or Remove Programs** option (or **Programs and Features** option in Windows Vista, Windows 7, or Server 2008) to uninstall the **License Manager** or **Network Management Utilities**.

B) Installation

B-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

B-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

C) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

D) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button. This will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard.
2. The **License Service controller** will open. Click the **Play** button.
3. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (**Note:** You can run **License Service Controller** to monitor the status of the License Service.)

E) Install the LABELVIEW Software on All Client Workstations:

E-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 link**. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.

5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
7. Proceed with the installation process by following the on-screen instructions provided in the wizard.
8. Start LABELVIEW.
9. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
10. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
11. Close and restart LABELVIEW to complete the network installation.

-OR-

E-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.
5. Start LABELVIEW.
6. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
7. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
8. Close and restart LABELVIEW to complete the network installation.

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Scenario 12: Network, Upgrade from Earlier Version, Continuing to Use Hardware Key Protection

A) Remove the Existing Network Management Utilities (License Manager and/or License Service)

1. If License Service is running, from **Control Panel** > **Administrative Tools** > **Services**, stop the License Service.
2. In the Control Panel, use the **Add or Remove Programs** option (or **Programs and Features** option in Windows Vista, Windows 7, or Server 2008) to uninstall the License Manager or Network Management Utilities.

B) Installation

B-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

B-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
3. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

C) Run Upgrade Manager:

1. Plug the dongle into your PC's parallel or USB port.
2. To access the **Key Upgrade** utility, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **Upgrade Manager** button. The Key Upgrade utility will appear.
3. Select the display language. The key's port and product version should be displayed. Click **Next**. If you see a message that the key could not be found, check that your key is correctly connected to the parallel or USB port.
4. Use the **Copy to Clipboard** button to copy the Key Code to your PC's clipboard and paste the code in the body of a new e-mail message.
5. E-mail the **Key Code** and **Authorization Code** (provided to you via e-mail when you purchased the additional licenses) to **customer_care@teklynx.com** (for US customers) or **key_update@teklynx.com** (for Europe and Asia customers) with the word UPGRADE in the subject line.

   Note: If you provided the correct key code on your order, you should have already received your upgrade code. Proceed to step 6.
6. When you receive a return e-mail from TEKLYNX Customer Service, it will include your Upgrade Code. Copy the Upgrade Code from the return e-mail and paste it in the Upgrade Code area of the Key Upgrade utility.

D) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:

   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

E) Start the License Service:

1. The Network Tool Bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
2. The License Service controller will appear. Click the **Play** button.
3. Once you have started the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the

workstation is on. (**Note:** You can run License Service Controller to monitor the status of the License Service.)

F) Install the LABELVIEW software on All Client Workstations:

F-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
7. Proceed with the installation process by following the on-screen instructions provided in the wizard.
8. Start LABELVIEW.
9. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
10. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
11. Close and restart LABELVIEW to complete the network installation.

-OR-

F-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABELVIEW.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart LABELVIEW to complete the network installation.

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Scenario 13: Network, Upgrade from Earlier Version, Migrating from Software Key Protection to Hardware Key Protection

A) Remove the Existing Network Management Utilities (License Manager and/or License Service)

1. If **License Service** is running, from **Control Panel** > **Administrative Tools** > **Services**, stop the **License Service**.
2. While still in Control Panel, use the **Add or Remove Programs** option (or **Programs and Features** option in Windows Vista, Windows 7, or Server 2008) to uninstall the **License Manager** or **Network Management Utilities**.

B) Installation

B-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

B-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

C) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

D) Start the License Service:

1. Plug the dongle into your PC's parallel or USB port before launching the software.
2. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
3. The **License Service controller** will open. Click the **Play** button.

E) Install the LABELVIEW software on all client workstations:

E-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 link**. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard. Proceed with the installation process by following the on-screen instructions provided in the wizard.
5. Start LABELVIEW.
6. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
7. Click the **Modify** button and browse to the server location (for example,
7. *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
8. Close and restart LABELVIEW to complete the network installation.

-OR-

E-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard. Proceed with the installation process by following the on-screen instructions provided in the wizard.
4. Start LABELVIEW.
5. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
6. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
7. Close and restart LABELVIEW to complete the network installation.

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Scenario 14: Network, Upgrade from Earlier Version, Migrating from Hardware Key Protection to Software Key Protection

A) Remove the Existing Network Management Utilities (License Manager and/or License Service)

1. If License Service is running, from **Control Panel** > **Administrative Tools** > **Services**, stop the License Service.
2. While still in Control Panel, use the **Add or Remove Programs** option (or **Programs and Features** option in Windows Vista, Windows 7, or Server 2008) to uninstall the **License Manager** or **Network Management Utilities**.

B) Installation

B-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

B-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

C) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

D) Start the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
2. This will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard.
3. The **License Service controller** will open. Click the **Play** button.
4. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (**Note:** You can run **License Service Controller** to monitor the status of the License Service.)

E) Install the LABELVIEW Software on All Client Workstations:

E-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

7. Proceed with the installation process by following the on-screen instructions provided in the wizard.
8. Start LABELVIEW.
9. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
10. Click the **Modify** button and browse to the server location (for example, *ServerName*) that **Network Utilities** was installed on. You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
11. Close and restart LABELVIEW to complete the network installation.

-OR-

E-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABELVIEW.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart LABELVIEW to complete the network installation.

F) Return the Hardware Key Protection

Please return the hardware key protection to the appropriate address, listed below. In your shipment, please refer to the provided RMA number.

US and Latin America:

TEKLYNX
2221 W. Camden Rd

Glendale, WI 53209

Europe and Asia:

TEKLYNX
Chemin de Naréoux
32000 Auch
France

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Scenario 15: Single User, Earlier Version with Hardware Key Protection to a Network Version with Software Key Protection

A) Installation

A-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

C) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button. This will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard.
2. The **License Service controller** will open. Click the **Play** button.
3. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (**Note:** You can run **License Service Controller** to monitor the status of the License Service.)

D) Install the LABELVIEW Software on All Client Workstations:

D-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.

6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard. Proceed with the installation process by following the on-screen instructions provided in the wizard.
5. Start LABELVIEW.
6. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
7. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
8. Close and restart LABELVIEW to complete the network installation.

-OR-

D-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABELVIEW.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart LABELVIEW to complete the network installation.

E) Return the Hardware Key Protection

Please return the hardware key protection to the appropriate address, listed below. In your shipment, please refer to the provided RMA number.

US and Latin America:

TEKLYNX

2221 W. Camden Rd
Glendale, WI 53209

Europe and Asia:

TEKLYNX
Chemin de Naréoux
32000 Auch
France

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Scenario 16: Single User, Earlier Version with Hardware Key Protection to a Network Version with Hardware Key Protection

A) Installation

A-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

C) Run the Key Upgrade Utility:

1. Plug the dongle into your PC's parallel or USB port.
2. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > LABELVIEW 9 > Upgrade Manager**.
3. Select the display language. The key's port and product version should be displayed. Click **Next**. If you see a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.
4. Use the **Copy to Clipboard** button to copy the Key Code to your PC's clipboard and paste the code in the body of a new e-mail message.
5. E-mail the **Key Code** and **Authorization Code** (provided to you via e-mail when you purchased the additional licenses) to **customer_care@teklynx.com** (for US customers) or **key_update@teklynx.com** (for Europe and Asia customers) with the word UPGRADE in the subject line.

   Note: If you provided the correct key code on your order, you should have already received your upgrade code. Proceed to step 6.
6. When you receive a return e-mail from TEKLYNX Customer Service, it will include your Upgrade Code. Copy the Upgrade Code from the return e-mail and paste it in the Upgrade Code area of the Key Upgrade utility.

D) Start the License Service:

1. Plug the dongle into your PC's parallel or USB port before launching the software.
2. The Network tool bar will appear in the upper right corner of the screen. Click the **License Service Controller** button.
3. The **License Service controller** will open. Click the **Play** button.

E) Install the LABELVIEW software on All Client Workstations:

E-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.
7. Start LABELVIEW.
8. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
9. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
10. Close and restart LABELVIEW to complete the network installation.

-OR-

E-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.

3. Select the desired language for the software interface screens, and then click **OK**. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard. Proceed with the installation process by following the on-screen instructions provided in the wizard.
4. Start LABELVIEW.
5. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
6. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
7. Close and restart LABELVIEW to complete the network installation.

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Scenario 17: Single User Version 9 with Software Key Protection to a Network Version 9 with Software Key Protection

A) Installation

A-1) Install the Network Utilities from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9 Server-Side Network Licensing Utilities** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install the Network Utilities from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.

2. On the opening screen of the CD, click **Network Utilities**, and then click the **Install** icon.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The **Network License Folder** is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click **Computer** and select **Properties**.
2. Click **Advanced System Settings**.
3. Click the **Advanced** tab.
4. In the **Performance** section, click the **Settings** button.
5. Click the **Data Execution Prevention** tab.
6. Click the **Add** button.
7. Add both of the following files to the exceptions list:
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicense.exe
   - C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe
8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at C:\Program Files\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

C) Run the Upgrade Manager:

1. To access the Upgrade Manager, go to **Start** menu > **Programs** > **Teklynx** > **LABELVIEW 9** > **Upgrade Manager**.
2. Proceed with the transfer process by following the on-screen instructions provided in the wizard.

D) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the License Service Controller button.
2. A **Run as Which User** window may appear. Clear the **Run this with restricted access/Protect my computer** check box.
3. If you are using a software key, this will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard.

4. The License Service controller will appear. Click the **Play** button.

5. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is

on. (**Note:** You can run License Service Controller to monitor the status of the License Service.)

E) Install the LABELVIEW Software on All Client Workstations:

E-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **LABELVIEW 9** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The **Choose Setup Language** window opens. Select the desired language for the software interface screens, and then click **OK**.
6. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABELVIEW.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart LABELVIEW to complete the network installation.

-OR-

E-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click it to view its contents. Double-click the **Index.hta** file (or **Index** if you have file extensions hidden) located on the CD.
2. On the opening screen of the CD, click **LABELVIEW**, and then click the **Install** icon.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABELVIEW.
7. On the **Options** menu, click **Network Administration**, and then check the **Use Network License** check box.
8. Click the **Modify** button and browse to the server location that **Network Utilities** was installed on (for example, *ServerName*). You can also use the **Search** button to scan the entire network in an attempt to locate the licensing server.
9. Close and restart **LABELVIEW** to complete the network installation.

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Scenario 18: Add Network User Licenses, Software Key Protection

The process below allows you to increase the number of user licenses available in an existing LABELVIEW network installation.

A) Stop the License Service:

1. Start the **License Service Controller.** To access the **License Service Controller**, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **License Service Controller** button. The **License Service Controller** will appear.
2. The **License Service controller** will open. Click the **Stop** button.

B) Run Upgrade Manager:

1. To access the **Upgrade Manager**, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **Upgrade Manager** button. The **Upgrade Manager** will appear.
2. Proceed with the upgrade process by following the on-screen instructions provided in the wizard.

C) Start the License Service:

1. Start the **License Service Controller.** To access the **License Service Controller**, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **License Service Controller** button. The **License Service Controller** will appear.

2. The **License Service controller** will open. Click the **Play** button.

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Scenario 19: Add Network User Licenses, Hardware Key Protection

The process below allows you to increase the number of user licenses available in an existing LABELVIEW network installation.

A) Stop the License Service:

1. Start the **License Service Controller.** To access the **License Service Controller**, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **License Service Controller** button. The **License Service Controller** will appear.
2. The **License Service controller** will open. Click the **Stop** button.

B) Run the Upgrade Manager on the Server that Contains the Network Utilities:

1. Plug the dongle into your PC's parallel or USB port.
2. To access the **Key Upgrade** utility, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **Upgrade Manager** button. The Key Upgrade utility will appear.
3. Select the display language. The key's port and product version should be displayed. Click **Next**. If you see a message that the key could not be found, check that your key is correctly connected to the parallel or USB port.
4. Use the **Copy to Clipboard** button to copy the Key Code to your PC's clipboard and paste the code in the body of a new e-mail message.
5. E-mail the **Key Code** and **Authorization Code** (provided to you via e-mail when you purchased the additional licenses) to **customer_care@teklynx.com** (for US customers) or **key_update@teklynx.com** (for Europe and Asia customers) with the word UPGRADE in the subject line.

   Note: If you provided the correct key code on your order, you should have already received your upgrade code. Proceed to step 6.
6. When you receive a return e-mail from TEKLYNX Customer Care, it will include your Upgrade Code. Copy the Upgrade Code from the return e-mail and paste it in the Upgrade Code area of the Key Upgrade utility.

C) Start the License Service:

1. Start the **License Service Controller.** To access the **License Service Controller**, place the mouse over the Network Toolbar that appears in the upper right corner of the screen, and click the **License Service Controller** button. The **License Service Controller** will appear.
2. The **License Service controller** will open. Click the **Play** button.

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Scenario 20: Edition Upgrade or Product Add-Ons, Single User, Software Key Protection

The process below allows you to perform an Edition Upgrade to an existing LABELVIEW product (for example, upgrading **LABELVIEW 9 Pro** to **LABELVIEW 9 Gold**). You can also update your license to include product add-ons such as **Form Designer** or **Pocket Printing**.

A) Run the Upgrade Manager Utility:

1. To access the Upgrade Manager utility, go to **Start** menu > **Programs** > **Teklynx** > **LABELVIEW 9** > **Upgrade Manager**. The Upgrade Manager wizard will appear.
2. Proceed with the upgrade process by following the on-screen instructions provided in the wizard.

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Scenario 21: Edition Upgrade or Product Add-Ons, Single User, Hardware Key Protection

The process below allows you to perform an Edition Upgrade to an existing **LABELVIEW** product (For example, upgrading **LABELVIEW 9 Pro** to **LABELVIEW 9 Gold**). You can also update your license to include product add-ons such as **Form Designer** or **Pocket Printing**.

A) Run the Key Upgrade Utility:

1. Plug the dongle into your PC's parallel or USB port.
3. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > LABELVIEW 9 > Upgrade Manager**. The Key Upgrade utility will appear.
4. Select the display language. The key's port and product version should be displayed. Click **Next**. If you see a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.
5. Use the **Copy to Clipboard** button to copy the Key Code to your PC's clipboard and paste the code in the body of a new e-mail message.
6. E-mail the **Key Code** and **Authorization Code** (provided to you via e-mail when you purchased the additional licenses) to **customer_care@teklynx.com** (for US customers) or **key_update@teklynx.com** (for Europe and Asia customers) with the word UPGRADE in the subject line.

   Note: If you provided the correct key code on your order, you should have already received your upgrade code. Proceed to step 6.

7. When you receive a return e-mail from TEKLYNX Customer Care, it will include your Upgrade Code. Copy the Upgrade Code from the return e-mail and paste it in the Upgrade Code area of the Key Upgrade utility.

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