LABEL MATRIX 8 Installation Scenarios

Click on your installation scenario below to view the associated instruction set.

Scenario 1: Single User, Full Install, Demo already installed

Scenario 2: Single User, Full Install, Demo not installed

Scenario 3: Single User, Upgrade, Migrating from Version Prior to 8.0 to New Version

Scenario 4: Network, Full Install

Scenario 5: Network, Upgrade, Migrating from Version Prior to 8.0 to New Version

Scenario 6: Going from a Single User Version to a Network Version

Scenario 7: Network, Citrix/Terminal Service Install

Scenario 8: Add User Licenses or Product Add-Ons

Scenario 9: Edition Upgrade

International Hardware Key (Dongle) Installation Scenarios

Click on your installation scenario below to view the associated instruction set.

Scenario 10: Single User, Upgrade, Continuing to Use Hardware Key Protection

Scenario 11: Network, Upgrade, Continuing to Use Hardware Key Protection

Scenario 12: Add User Licenses or Product Add-Ons, Hardware Key Protection

Scenario 13: Edition Upgrade, Hardware Key Protection

Scenario 1: Single User, Full Install, Demo already installed

If you have already downloaded and installed the current LABEL MATRIX Demo, there is no need to install again. You simply need to activate the product to convert it from a trial version to a full product.

A) Activate the software:

1. Start LABEL MATRIX. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 2: Single User, Full Install, Demo not installed

A-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

A-2) Install from the CD:

7. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
8. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.

9. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

10. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Activate the software:

1. Start LABEL MATRIX. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 3: Single User, Upgrade, Migrating from Version Prior to 8.0 to New Version

A) Install and Run the Migration Tool:

If you are upgrading from a LABEL MATRIX product prior to version 8.0, you will need to first migrate your license in order to complete the upgrade. The Migration Tool is also available for download on the TEKLYNX website if you do not have a CD.

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.

2. On the opening screen of the CD, click on **Migration Tool**, and then click the **Install** button.

   The Migration Tool wizard appears.

3. Proceed with the migration process by following the on-screen instructions provided in the wizard.
4. At the end of the migration process, you will receive an Activation Code to activate your new software. Be sure to save, print or write down the Activation Code. This code is required in order to activate your new software and cannot be recovered if you lose it.

B-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

C) Activate the software:

1. Start LABEL MATRIX. A welcome screen appears displaying options to activate the software immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

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Scenario 4: Network, Full Install

To use the Network (multi-user) version of LABEL MATRIX, you must install the Network License Utilities (License Manager and/or License Service) on the server or on a station that will act as a server, and then install the LABEL MATRIX software on

each client workstation. The Network License Utilities are available on the TEKLYNX website if you do not have a CD.

A) Install the Network License Utilities:

1. Insert the CD on the computer chosen to act as the license server. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.

2. On the opening screen of the CD, click on **Network Manager** and then click the **Install** button.

   The install program begins preparations for the Label Design Network Utilities setup process (this may take a moment).

3. On the **Protection type** screen, select the **Software Key** protection type, and then click **Next**.
4. Proceed with the installation of the Network License Utilities by following the on-screen instructions provided in the wizard.

B) Share the Network License Folder:

1. On the license server machine, in Windows Explorer, navigate to select the network license folder.
   - For **Windows 2000, Windows XP, or Windows Server 2003**, this folder is located at C:\Documents and Settings\All Users\Application Data\TKI\LicenseManager\TkDongle. (Note: The Application Data folder is a "hidden" folder. Depending on the operating system, you may need to be logged in as the Administrator in order to view hidden files.)
   - For **Windows Vista or Windows Server 2008**, this folder is located at C:\Program Data\TKI\TkDongle.
2. Right-click on the TkDongle folder and click **Share**.
3. Create a new share and name it **TkDongle** (case sensitive).
4. Give the required users full Read/Write/Modify access to the shared folder.

C) Activate License Manager:

1. Start License Manager. A welcome screen appears displaying options to activate immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

D) Start License Manager/License Service:

- ***If you installed License Manager,*** before installing LABEL MATRIX on all the workstations, you must start License Manager by going to **Start > All Programs > Teklynx > Network Manager**.
- ***If you installed License Service*****,** it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Control to monitor the status of the License Service.)

E) Install the LABEL MATRIX software on all client workstations:

E-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

   Note: When launching the software for the first time, you must choose **Try** (not **Activate**) within the activation wizard.

E-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

   Note: When launching the software for the first time, you must choose **Try** (not **Activate**) within the activation wizard.

6. Start LABEL MATRIX.
7. On the **Tools** menu, click **Setup**, and then click the **Network** tab.
8. Click the **Network Key** check box, and use the Browse button or **Auto Find...** button to locate the server (e.g., *ServerName*) that Network Manager was installed on.
9. Close and restart LABEL MATRIX to complete the network installation.

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Scenario 5: Network, Upgrade, Migrating from Version Prior to 8.0 to New Version

A) Install and Run the Migration Tool:

If you are upgrading from a LABEL MATRIX product prior to version 8.0, you will need to first migrate your license in order to complete the upgrade. The Migration Tool is also available on the TEKLYNX website if you do not have a CD.

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **Migration Tool**, and then click the **Install** button.

   The Migration Tool wizard appears.
3. Proceed with the migration process by following the on-screen instructions provided in the wizard.
4. At the end of the migration process, you will receive an Activation Code to activate your new software. Be sure to save, print or write down the Activation Code. This code is required in order to activate your new software and cannot be recovered if you lose it.

B) Install the Network License Utilities:

1. Insert the CD on the computer chosen to act as the license server. The CD's opening screen will appear. (The Network License Utilities are also available on the TEKLYNX website if you do not have a CD.)

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **Network Manager** and then click the **Install** button.

The install program begins preparations for the Label Design Network Utilities setup process (this may take a moment).

3. On the **Protection type** screen, select the **Software Key** protection type, and then click **Next**.
4. Proceed with the installation of the Network License Utilities by following the on-screen instructions provided in the wizard.

C) Share the Network License Folder:

1. On the license server machine, in Windows Explorer, navigate to select the network license folder.
   - For **Windows 2000, Windows XP, or Windows Server 2003**, this folder is located at C:\Documents and Settings\All Users\Application Data\TKI\LicenseManager\TkDongle. (Note: The Application Data folder is a "hidden" folder. Depending on the operating system, you may need to be logged in as the Administrator in order to view hidden files.)
   - For **Windows Vista or Windows Server 2008**, this folder is located at C:\Program Data\TKI\TkDongle.
2. Right-click on the TkDongle folder and click **Share**.
3. Create a new share and name it **TkDongle** (case sensitive).
4. Give the required users full Read/Write/Modify access to the shared folder.

D) Activate License Manager:

1. Start License Manager. A welcome screen appears displaying options to activate immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

E) Start License Manager/License Service:

- ***If you installed License Manager,*** before installing LABEL MATRIX on all the workstations, you must start License Manager by going to **Start > All Programs > Teklynx > Network Manager**.
- ***If you installed License Service*****,** it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Control to monitor the status of the License Service.)

F) Install the LABEL MATRIX software on all client workstations:

F-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

F-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABEL MATRIX.
7. On the **Tools** menu, click **Setup**, and then click the **Network** tab.
8. Click the **Network Key** check box, and use the Browse button or **Auto Find...** button to locate the server (e.g., *ServerName*) that Network Manager was installed on.
9. Close and restart LABEL MATRIX to complete the network installation.

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Scenario 6: Going from a Single User Version to a Network Version

A) Uninstall the Single User Version

- In Control Panel, use the **Add or Remove Programs** option (or **Programs and Features** option in Windows Vista or Windows Server 2008) to uninstall the currently installed Single User version of LABEL MATRIX.

B) Install the Network License Utilities:

1. Insert the new LABEL MATRIX Network version CD on the computer chosen to act as the license server. The CD's opening screen will appear. (The Network License Utilities are also available on the TEKLYNX website if you do not have a CD.)

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.

2. On the opening screen of the CD, click on **Network Manager** and then click the **Install** button.

   The install program begins preparations for the Label Design Network Utilities setup process (this may take a moment).

3. On the **Protection type** screen, select the **Software Key** protection type, and then click **Next**.
4. Proceed with the installation of the Network License Utilities by following the on-screen instructions provided in the wizard.

C) Share the Network License Folder:

1. On the license server machine, in Windows Explorer, navigate to select the network license folder.
   - For **Windows 2000, Windows XP, or Windows Server 2003**, this folder is located at C:\Documents and Settings\All Users\Application Data\TKI\LicenseManager\TkDongle. (Note: The Application Data folder is a "hidden" folder. Depending on the operating system, you may need to be logged in as the Administrator in order to view hidden files.)
   - For **Windows Vista or Windows Server 2008**, this folder is located at C:\Program Data\TKI\TkDongle.
2. Right-click on the TkDongle folder and click **Share**.
3. Create a new share and name it **TkDongle** (case sensitive).
4. Give the required users full Read/Write/Modify access to the shared folder.

D) Activate License Manager:

1. Start License Manager. A welcome screen appears displaying options to activate immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.

3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

E) Start License Manager / License Service:

- ***If you installed License Manager,*** before installing LABEL MATRIX on all the workstations, you must start License Manager by going to **Start > All Programs > Teklynx > Network Manager**.
- ***If you installed License Service*****,** it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Control to monitor the status of the License Service.)

F) Install the LABEL MATRIX software on all client workstations:

F-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

F-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABEL MATRIX.
7. On the **Tools** menu, click **Setup**, and then click the **Network** tab.
8. Click the **Network Key** check box, and use the Browse button or **Auto Find...** button to locate the server (e.g., *ServerName*) that Network Manager was installed on.
9. Close and restart LABEL MATRIX to complete the network installation.

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Scenario 7: Network, Citrix/Terminal Service Install

A) Install the Network License Utilities:

1. Insert the CD on the computer chosen to act as the license server. The CD's opening screen will appear. (The Network License Utilities are available on the TEKLYNX website if you do not have a CD.)

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **Network Manager** and then click the **Install** button.

   The install program begins preparations for the Label Design Network Utilities setup process (this may take a moment).
3. On the **Protection type** screen, select the **Software Key** protection type, and then click **Next**.
4. Proceed with the installation of the Network License Utilities by following the on-screen instructions provided in the wizard.

B) Share the Network License Folder:

1. On the license server machine, in Windows Explorer, navigate to select the network license folder.
   - For **Windows 2000, Windows XP, or Windows Server 2003**, this folder is located at C:\Documents and Settings\All Users\Application Data\TKI\LicenseManager\TkDongle. (Note: The Application Data folder is a "hidden" folder. Depending on the operating system, you may need to be logged in as the Administrator in order to view hidden files.)
   - For **Windows Vista or Windows Server 2008**, this folder is located at C:\Program Data\TKI\TkDongle.
2. Right-click on the TkDongle folder and click **Share**.

3. Create a new share and name it **TkDongle** (case sensitive).
4. Give the required users full Read/Write/Modify access to the shared folder.

C) Activate License Manager:

1. Start License Manager. A welcome screen appears displaying options to activate immediately or to try it for an evaluation period.
2. Click **Activate**, and then click **Next**.
3. Proceed with the activation process by following the on-screen instructions provided in the wizard.

D) Start License Manager/License Service:

- ***If you installed License Manager,*** before installing LABEL MATRIX on all the workstations, you must start License Manager by going to **Start > All Programs > Teklynx > Network Manager**.
- ***If you installed License Service*****,** it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Control to monitor the status of the License Service.)

E) Perform Client Installs on the Server:

E-1) Install from electronic delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.
2. On the TEKLYNX Download Center page, click the **Download LABEL MATRIX** link. The File Download – Security Warning window opens.
3. Click **Save** to download the executable file to your computer. Be sure to note the location where the file is saved.
4. Double-click the executable file. If a security warning appears, click **Run**.
5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click **OK**.

   The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

E-2) Install from the CD:

1. Insert the CD on the server. The CD's opening screen will appear.

If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.

2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABEL MATRIX.
7. On the **Tools** menu, click **Setup**, and then click the **Network** tab.
8. Click the **Network Key** check box, and use the Browse button or **Auto Find...** button to locate the server (e.g., *ServerName*) that Network Manager was installed on.
9. Close and restart LABEL MATRIX to complete the network installation.

F) Perform all needed configurations and printer installations

1. Start the LABEL MATRIX software again. If the license server install was configured properly, LABEL MATRIX will open without error, and License Manager or License Service should reflect one user accessing the program.
2. Set up all remote terminals.
3. Now you can log onto the server or any remote terminal and the configuration file will be copied to each user as the user logs into the workstation or server and executes the LM.exe program file.

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Scenario 8: Add User Licenses or Product Add-Ons

The process below allows you to upgrade an existing LABEL MATRIX product with additional user licenses or product add-ons.

A) Run the Upgrade Manager Utility:

1. To access the Upgrade Manager utility, go to **Start** menu **> Programs > Teklynx > LABEL MATRIX > Upgrade Manager**.

   The Upgrade Manager wizard will appear.

2. Use the **Copy to Clipboard** button to copy the Product Code to your PC's clipboard and paste the code (press Ctrl + V to paste the code) in the body of a new e-mail message.
3. E-mail the Product Code and Serial Number (found on a label attached to the inside cover of the product CD case or the inside cover of the product Quick Start Guide) to **customerservice@teklynx.com** with the word UPGRADE in the subject line.

   Note: Do NOT close the Upgrade Manager.
4. When you receive a return e-mail from TEKLYNX Customer Service, it will include your New Product Code. Copy the New Product Code from the return e-mail and paste it (press Ctrl + V to paste the code) in the New Product Code area of the Upgrade Manager.
5. Click the **Upgrade** button to upgrade the software.
6. Proceed with the upgrade process by following the on-screen instructions provided in the wizard.

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Scenario 9: Edition Upgrade

The process below allows you to perform an Edition Upgrade (i.e., From LABEL MATRIX QuickDraw edition to LABEL MATRIX PowerPro edition).

A) Run the Upgrade Manager Utility:

1. To access the Upgrade Manager utility, go to **Start** menu **> Programs > Teklynx > LABEL MATRIX > Upgrade Manager**.

   The Upgrade Manager wizard will appear.
2. Use the **Copy to Clipboard** button to copy the Product Code to your PC's clipboard and paste the code (press Ctrl + V to paste the code) in the body of a new e-mail message.
3. E-mail the Product Code and Serial Number (found on a label attached to the inside cover of the product CD case or the inside cover of the product Quick Start Guide) to **customerservice@teklynx.com** with the word UPGRADE in the subject line.

   Note: Do NOT close the Upgrade Manager.
4. When you receive a return e-mail from TEKLYNX Customer Service, it will include your New Product Code. Copy the New Product Code from the return e-mail and paste it (press Ctrl + V to paste the code) in the New Product Code area of the Upgrade Manager.
5. Click the **Upgrade** button to upgrade the software.
6. Proceed with the upgrade process by following the on-screen instructions provided in the wizard.

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International Hardware Key (Dongle) Installations

Scenario 10: Single User, Upgrade, Continuing to Use Hardware Key Protection

If you have LABEL MATRIX version 5.0 or above (with Hardware Key protection) and you are upgrading to the latest version and keeping Hardware Key protection, this is known as a Hardware Key to Hardware Key upgrade.

A) Install LABEL MATRIX from the CD:

1. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
2. Select the desired language for the software interface screens, and then click **OK**.
3. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.

   Note: If the earlier version is currently installed on the computer, you should install the new version over the earlier version. This way, any configuration settings you previously set up in the earlier version will be saved.
4. Proceed with the installation process by following the on-screen instructions provided in the wizard.

B) Run the Key Upgrade Utility:

1. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > Upgrade Manager > Key - Upgrade**.

   The Key Upgrade wizard will appear.
2. Proceed with the Key Upgrade process by following the on-screen instructions provided in the wizard.

   Note: If you get a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.

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Scenario 11: Network, Upgrade, Continuing to Use Hardware Key Protection

If you have LABEL MATRIX version 5.0 or above (with Hardware Key protection) and you are upgrading to the latest version and keeping Hardware Key protection, this is known as a Hardware Key to Hardware Key upgrade.

A) Install the Network License Utilities:

1. Insert the CD on the computer chosen to act as the license server. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.

2. On the opening screen of the CD, click on **Network Manager** and then click the **Install** button.

   The install program begins preparations for the Label Design Network Utilities setup process (this may take a moment).

3. On the **Protection type** screen, select the **Hardware Key** protection type, and then click **Next**.

4. Proceed with the installation of the Network License Utilities by following the on-screen instructions provided in the wizard.

B) Run the Key Upgrade Utility:

1. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > Upgrade Manager > Key - Upgrade**.

   The Key Upgrade wizard will appear.

2. Proceed with the Key Upgrade process by following the on-screen instructions provided in the wizard.

   Note: If you get a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.

C) Share the Network License Folder:

1. On the license server machine, in Windows Explorer, navigate to select the network license folder.

   - For **Windows 2000, Windows XP, or Windows Server 2003**, this folder is located at C:\Documents and Settings\All Users\Application Data\TKI\LicenseManager\TkDongle. (Note: The Application Data folder is a "hidden" folder. Depending on the operating system, you may need to be logged in as the Administrator in order to view hidden files.)

- For **Windows Vista or Windows Server 2008**, this folder is located at C:\Program Data\TKI\TkDongle.

2. Right-click on the TkDongle folder and click **Share**.
3. Create a new share and name it **TkDongle** (case sensitive).
4. Give the required users full Read/Write/Modify access to the shared folder.

D) Start License Manager/License Service:

- ***If you installed License Manager,*** before installing LABEL MATRIX on all the workstations, you must start License Manager by going to **Start > All Programs > Teklynx > Network Manager**.
- ***If you installed License Service*****,** it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Control to monitor the status of the License Service.)

E) Install the LABEL MATRIX software on all client workstations:

1. Insert the CD. The CD's opening screen will appear.

   If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click on the **CDSetup.exe** file located on the CD.
2. On the opening screen of the CD, click on **LABEL MATRIX**, and then click the **Install** button.
3. Select the desired language for the software interface screens, and then click **OK**.
4. The **Preparing to Install** screen will appear, followed by the welcome screen for the installation wizard.
5. Proceed with the installation process by following the on-screen instructions provided in the wizard.
6. Start LABEL MATRIX.
7. On the **Tools** menu, click **Setup**, and then click the **Network** tab.
8. Click the **Network Key** check box, and use the Browse button or **Auto Find...** button to locate the server (e.g., *ServerName*) that Network Manager was installed on.
9. Close and restart LABEL MATRIX to complete the network installation.

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Scenario 12: Add User Licenses or Product Add-Ons, Hardware Key Protection

The process below allows you to upgrade an existing LABEL MATRIX product (Hardware Key protection) with additional user licenses or product add-ons.

A) Run the Key Upgrade Utility:

1. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > Upgrade Manager > Key - Upgrade**.

   The Key Upgrade wizard will appear.

2. Proceed with the Key Upgrade process by following the on-screen instructions provided in the wizard.

   Note: If you get a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.

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Scenario 13: Edition Upgrade, Hardware Key Protection

The process below allows you to perform an Edition Upgrade (i.e., From LABEL MATRIX QuickDraw edition to LABEL MATRIX PowerPro edition) to an existing LABEL MATRIX product (Hardware Key protection).

A) Run the Key Upgrade Utility:

1. To access the Key Upgrade utility, go to **Start** menu **> Programs > Teklynx > Upgrade Manager > Key - Upgrade**.

   The Key Upgrade wizard will appear.

2. Proceed with the Key Upgrade process by following the on-screen instructions provided in the wizard.

   Note: If you get a message that the key could not be found, check that your key is correctly connected to the parallel or USB port. If your connection is fine, check to make sure your HASP drivers are upgraded before upgrading your key. A HASP upgrade wizard is available at www.teklynx.com/HASP.

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